

PROACTIVE

PROFICIENT

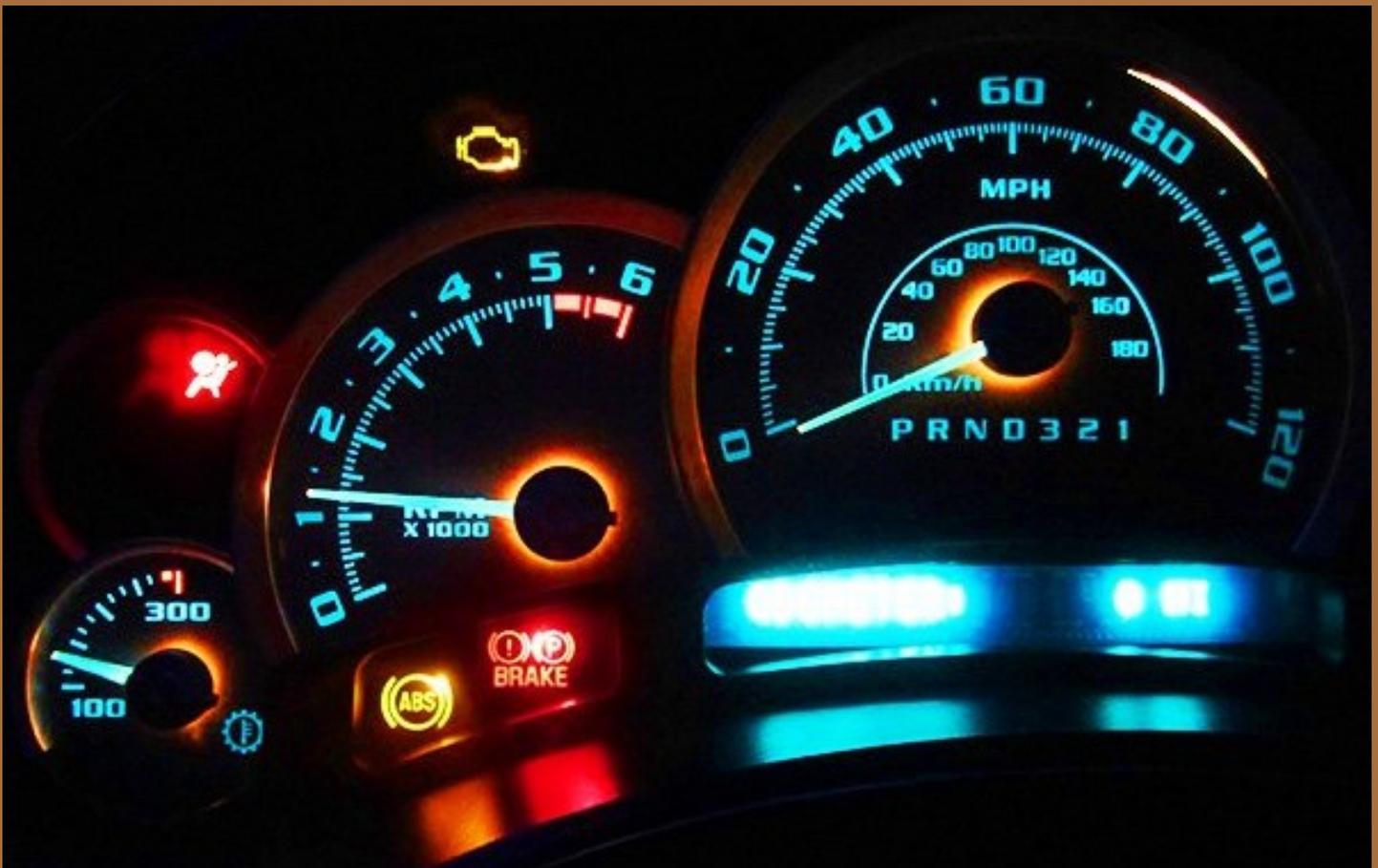
PROFESSIONAL

WE ARE ONE



# Utah Highway Patrol's Quarterly Report on Critical Accountability and Dashboard Outcomes

January-September  
**2018**





**Colonel Michael Rapich**  
Deputy Commissioner

***Our Mission** is to provide quality police services and to protect the constitutional rights of all people in Utah.*

***Our Vision** is to set the standard for excellence in law enforcement with professional service, demonstrating absolute integrity, courage, and forging trust with every public interaction. We are proactive in our efforts to ensure safety through effective and fair community outreach and enforcement. Our troopers are working to maintain the highest level of proficiency through constant improvement in training and education to increase knowledge of issues critical to public safety. Teamwork is our focus as we stand united in the purpose of our profession, working to serve all who live, work, visit and play in Utah.*



**Lt. Colonel Mark Zesiger**  
UHP Superintendent



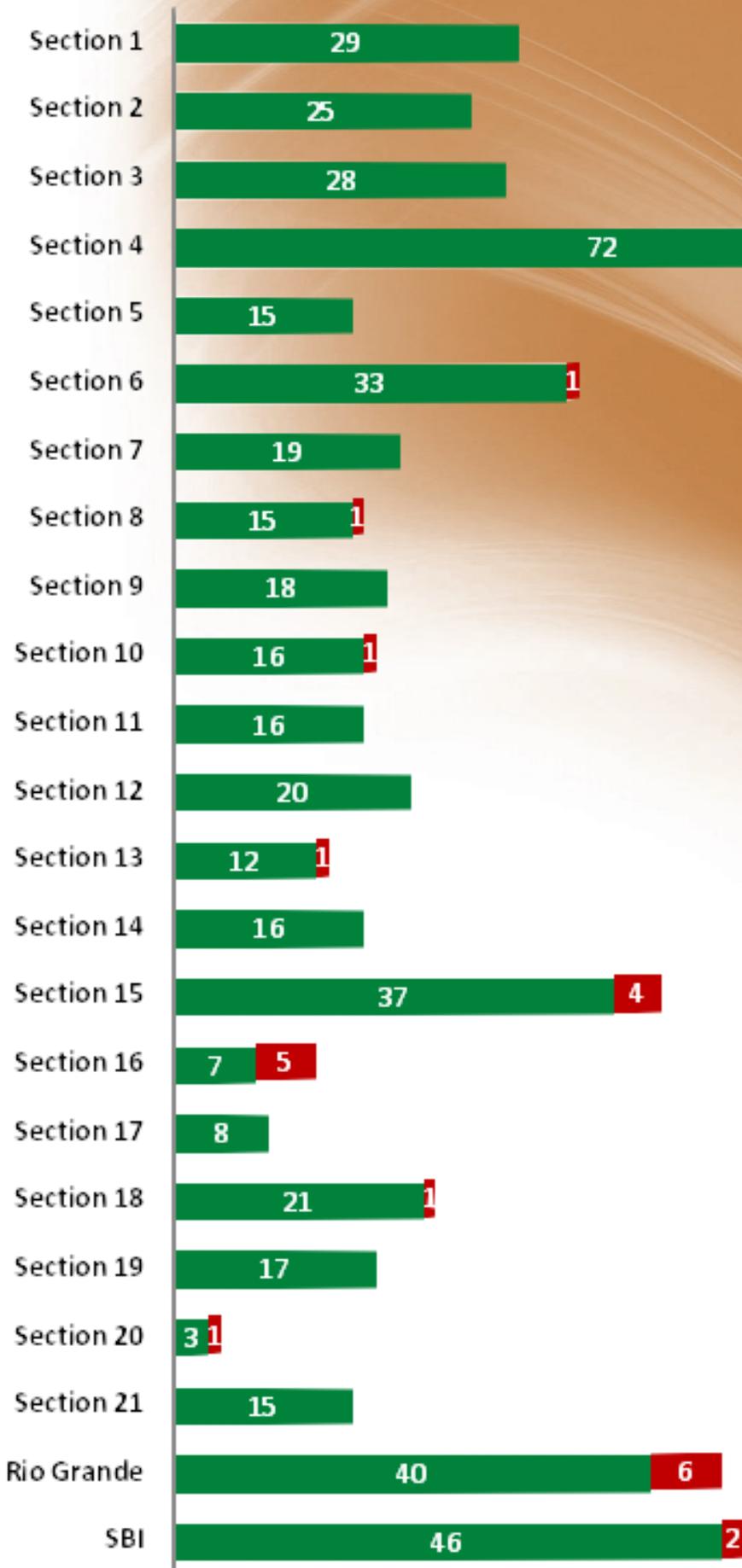
**Major Tyler Kotter**



**Major Steven Winward**

The Utah Highway Patrol believes in taking advantage of new information and communication technologies to effectively reduce traffic-related fatalities and injuries and remove criminal activity, and also continuing the knowledge-building trajectory for our staff. We strive to find outstanding recruits to fill vacancies, and to provide the equipment, training and resources to enable Troopers to return home safely each day. We also believe it is paramount to share our accountability and dashboard measures with those we serve, empowering them with information to understand, appreciate, and trust the agency and staff to do the right thing for all people in Utah. We hope you find this Quarterly Review of Critical Accountability and Dashboard Outcomes interesting and informative.

# Staffing Level and Shortfall By Section



## Staffing Information

The Utah Highway Patrol's staffing level is authorized by the Utah Legislature, and our goal is to maintain the number of Troopers at 98% or above. Staff turnover resulting from retirement or resignation is difficult to anticipate, and the on-boarding process to hire new members is detailed and lengthy. For example, to hire a successful candidate with previous law enforcement experience and get them working on the road is a 3 month process. A successful candidate with no previous law enforcement experience or certification requires an 8 month investment before they are ready to work on the road, and then under very close supervision.

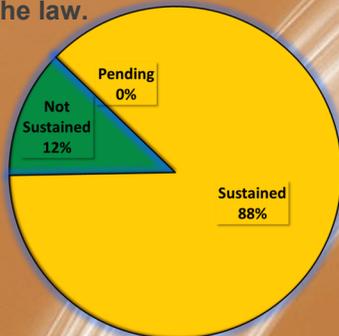
# Accountability Measures

“The Utah Highway Patrol will proactively set the standard for excellence and professionalism in law enforcement through our sincerity and honesty, far exceeding the standards set for law enforcement.” Colonel Michael Rapich



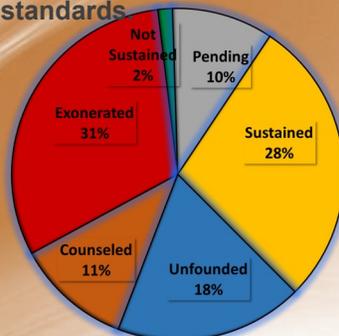
## 8 Category I Inquiries

Trooper is suspected or accused of dishonesty, moral turpitude or breaking the law.



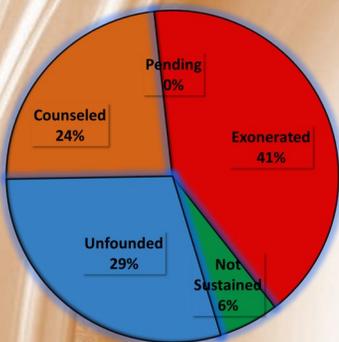
## 71 Category II Inquiries

Trooper accused/suspected of violating policy and procedure or peace officer standards.



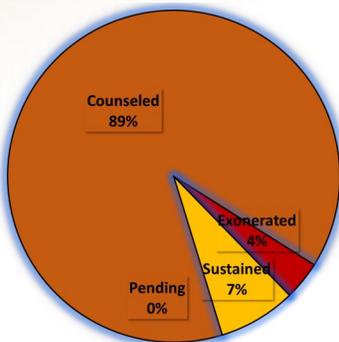
## 17 Citizen Inquiries

Question or general inquiry about a Trooper's action.



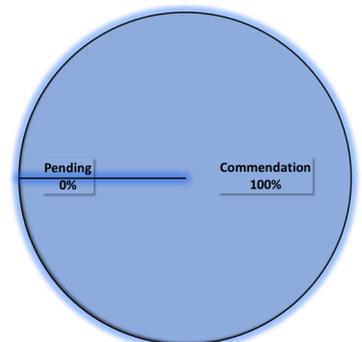
## 53 Coaching/Counseling

Coaching/counseling on style, work performance or socially acceptable behaviors.



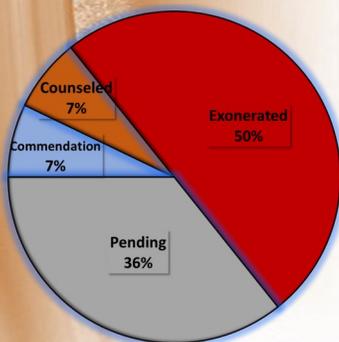
## 424 Commendations

Person has contacted UHP and related a positive experience with a Trooper.



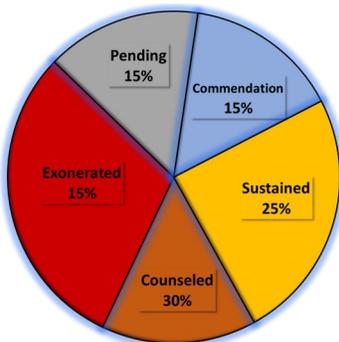
## 14 Use of Force Reviews

Trooper has been involved in a situation where force was used on a person.



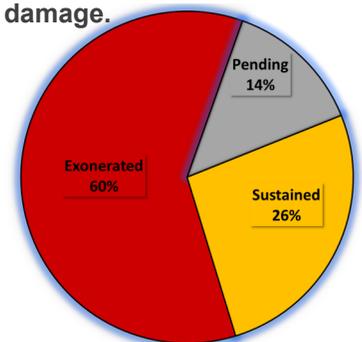
## 53 Vehicle Pursuits

Review of every pursuit to determine if policy was followed.



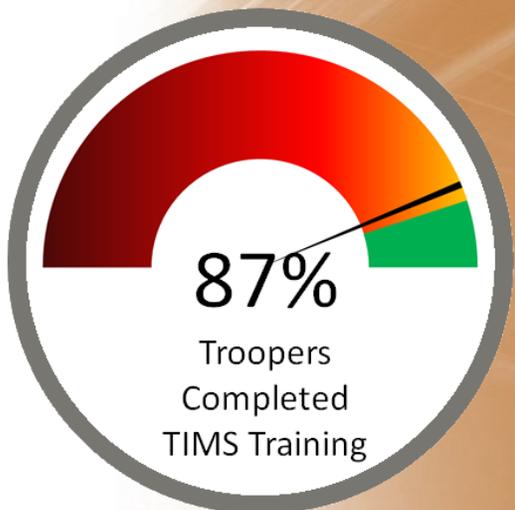
## 148 Patrol Cars Damaged

Determination whether a Trooper may reasonably have avoided patrol vehicle damage.



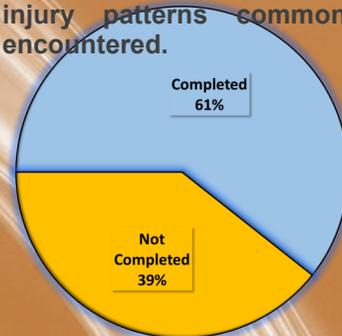
# Training Benchmarks Dashboard

“The Utah Highway Patrol is continually improving our professionalism and performance through proactive investment in education and training for our Troopers.” Colonel Michael Rapich

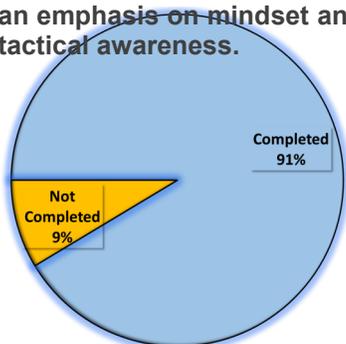


**TIMS Training**  
Traffic Incident Management is a planned, coordinated multi-disciplinary process to clear traffic incidents and restore traffic flow safely and quickly.

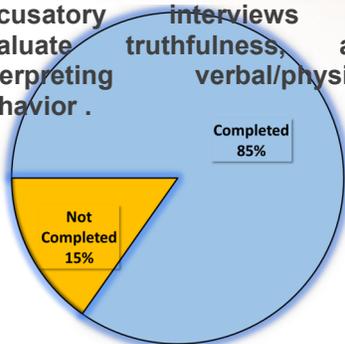
**TCCC Training**  
Tactical Combat Casualty Care is evidence-based casualty care based on injury patterns commonly encountered.



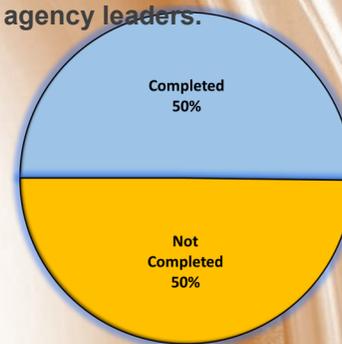
**Below 100 Training**  
Five tenants to eliminate the incidence of preventable duty deaths and injuries with an emphasis on mindset and tactical awareness.



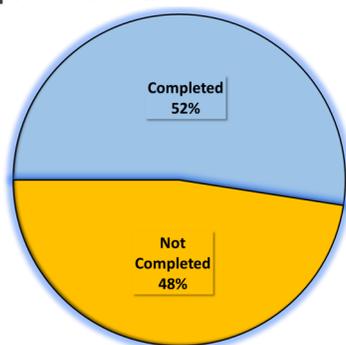
**Interview and Interrogation**  
Using factual analysis and its application in interviews/interrogations, conducting non-accusatory interviews to evaluate truthfulness, and interpreting verbal/physical behavior.



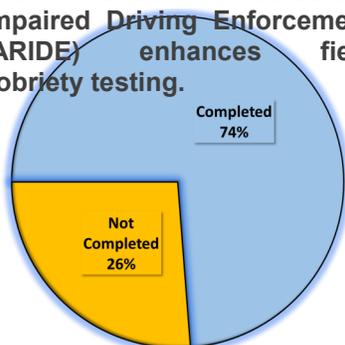
**LPO Training**  
Leadership in Police Organizations or (LPO) promotes a pool of future agency leaders.



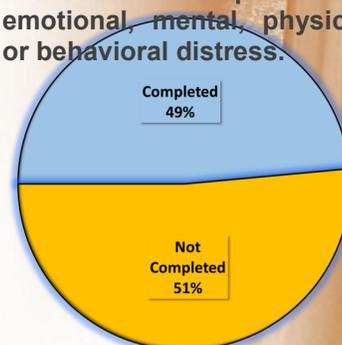
**Courtroom Testimony**  
Prepare Troopers for professional criminal prosecution.



**DRE/ARIDE Training**  
Drug Recognition Expert (DRE) identify drug-impaired drivers, and Advanced Roadside Impaired Driving Enforcement (ARIDE) enhances field sobriety testing.

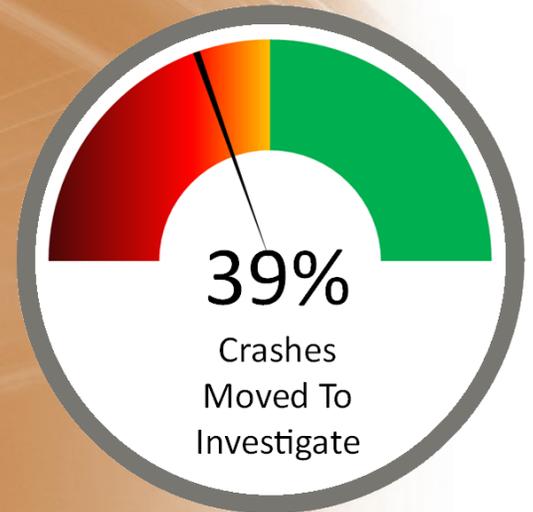


**Crisis Intervention**  
Increase the effectiveness of Troopers interacting with individuals experiencing emotional, mental, physical or behavioral distress.



# Trooper Activity Dashboard

“The Utah Highway Patrol wants to meet the police service needs of every person we encounter through our professional manner, while increasing the safety on Utah roads by stopping those who exhibit dangerous driving behavior.” Colonel Michael Rapich



## 261,085 Roadway Contacts

Protecting, assisting and educating the public on Utah’s roadways is a cornerstone of the Utah Highway Patrol’s purpose, and contacts with motorists is one measure of our success.

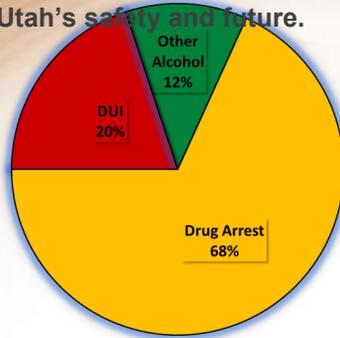


**918,800 Hours Worked**  
Troopers’ are scheduled to maintain consistent coverage statewide, but often staffing shortages require overtime work, as do holidays, special events and local conditions and account for a large portion of time worked. UHP believes that training is also critical, and plan for about 10% of a Trooper’s time to be spent in learning new skills and refresher training.



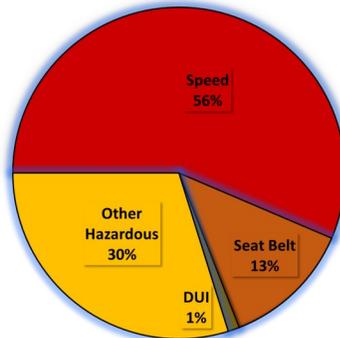
## 10,714 Alcohol/Drug Arrests

Removing dangerous alcohol and drug- impaired drivers from Utah roadways, and increasing interdiction efforts to stop the illegal drugs, human trafficking, etc., are all an investment in Utah’s safety and future.



## 191,736 Traffic Violations

Roadway contacts are most often the result of an observed violation of Utah traffic laws or unsafe driving behaviors. Speeding is the most common violation, followed by a group of other hazardous violations such as distracted or aggressive driving.



## 17,539 Crashes Investigated

Crash investigation is an important tool to identify the causes of the crash and use the information to plan future road infrastructure changes and appropriate educational/enforcement efforts. However, crash investigation also causes traffic congestion and often results in secondary crashes due to slow downs. Quickly moving all involved vehicles from the roadway to a an off-roadway location (when possible) is an investment in motorist and Trooper safety. Through road signage and educational media efforts, motorists are encouraged to move fender-bender crashes off the roadway, and dispatchers and troopers are also trained to assess and organize moving the crash investigation, if appropriate. We measure our success with this metric.



**Colonel M. Rapich**  
Deputy Commissioner



**Lt. Colonel M. Zesiger**  
Superintendent



**Major T. Kotter**  
Asst. Superintendent



**Major S. Winward**  
Asst. Superintendent



**Pilot L. Bowman**  
Aero Bureau



**Capt. T. Trotta**  
Communications

**Dep. K. Quarnberg**  
Communications

**Lt. C. Newlin**  
Section 20



**Capt. C. Simmons**  
Northern Bureau

**Lt. L. Perry**  
Section 1

**Lt. M. Loveland**  
Section 2

**Lt. M. McKay**  
Section 3



**Capt. J. Ricks**  
Special Services

**Lt. B. Rowser**  
Section 17

**Lt. B. Kohler**  
Section 18

**Lt. J. Hawkes**  
Section 21



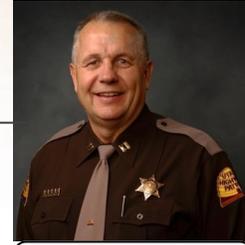
**Capt. S. Salas**  
Southeast Bureau

**Lt. B. Gehring**  
Section 5

**Vacant**  
Section 9

**Lt. C. Morgan**  
Section 10

**Lt. T. Roberts**  
Section 13



**Capt. K. Middaugh**  
North Central Bureau

**Lt. R. Richey**  
Section 7

**Lt. S. Judd**  
Section 8

**Lt. R. Anderson**  
**Lt. H. Watkins**  
Section 15



**Capt. J. Nigbur**  
South Central Bureau

**Lt. W. Breur**  
**Lt. T. Kincaid**  
Section 4

**Vacant**  
Section 16

**Lt. A. Lepley**  
Section 19



**Capt. N. Bowles**  
Southern Bureau

**Lt. C. Nye**  
Section 6

**Lt. S. Esplin**  
Section 11

**Lt. S. Hinton**  
Section 12

**Lt. S. Robertson**  
Section 14



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